

Terms of Use

Last Updated: [Today's Date]

Welcome to CTL Limited. By using our website and services, you agree to the following terms. Please read them carefully.

1. Acceptance of Terms

By accessing or using our website and services, you agree to be bound by these Terms of Use. If you do not agree with any part of these terms, please do not use our services.

2. Service Availability

We strive to provide uninterrupted services; however, we cannot guarantee availability at all times. Services may experience downtime due to maintenance, upgrades, or technical issues beyond our control.

3. User Responsibilities

You agree to:

Use our services legally and responsibly.

Not engage in any activity that disrupts or interferes with our services, network, or website.

Maintain accurate, up-to-date contact and payment information.

4. Equipment Ownership and Maintenance

Any modems, cable boxes, or other equipment provided by CTL Limited are sold to you, not rented. You are responsible for any repairs, maintenance, or replacement of equipment due to damage, malfunction, or wear and tear.

5. Payments and Fees

You agree to pay any applicable fees for services rendered. Prices are subject to change with notice, and we may update charges as necessary to reflect costs or service adjustments.

6. Refunds

Refunds are provided at CTL Limited's discretion. Please contact us if you have questions regarding our refund policy.

7. Privacy

Your personal information is handled according to our Privacy Policy. By using our services, you consent to our data collection, use, and storage practices as outlined in our Privacy Policy.

8. Modifications to Terms

CTL Limited reserves the right to update or modify these Terms of Use at any time. Continued use of our services following any changes indicates acceptance of the new terms.

9. Limitation of Liability

CTL Limited is not liable for any direct, indirect, incidental, or consequential damages resulting from your use of our website or services, including damages from service interruptions or equipment issues.

10. Contact Information

If you have any questions about these Terms of Use, please contact us at:

Email: support@ctl-ltd.com

Phone: 8765482003 / 8767833559

By using our website and services, you acknowledge that you have read, understood, and agreed to these Terms of Use. Thank you for choosing CTL Limited.